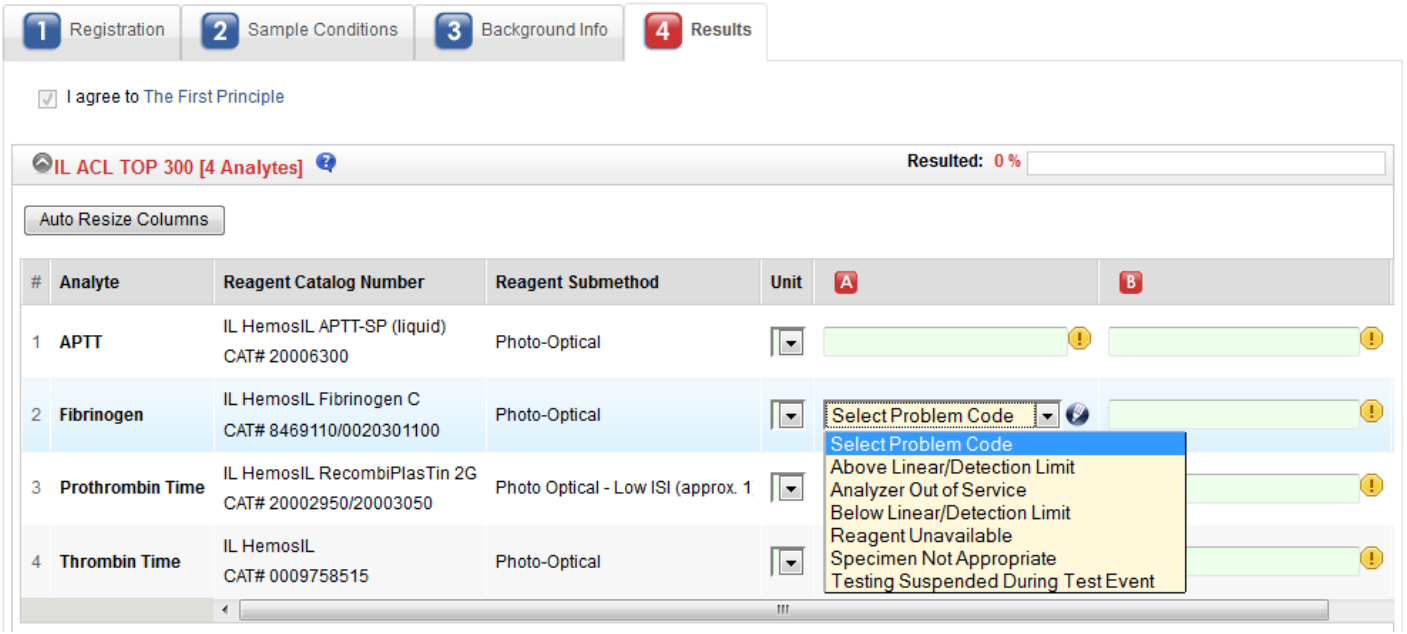
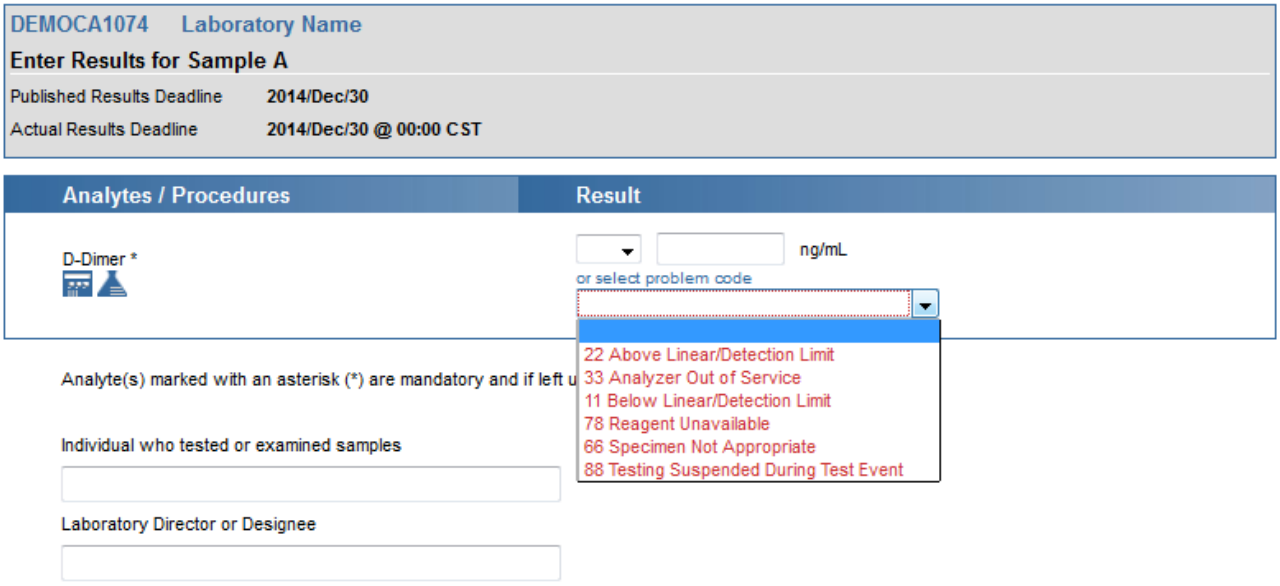
Select a Problem Code

If you were not able to get a result for a particular analyte or sample, you may select a problem code instead of entering a result. For programs with the new submission flow:



1. Click on  for the appropriate sample to view the problem codes.
2. Select from the drop-down menu the problem code that best applies to your situation.
3. To switch back to enter a result click on  .

For selecting a problem code in the classic flow, click the field under "select problem code" and select the option that best applies to your situation.



Note that problem codes are not available for CHOL726 – Total Cholesterol Certification.