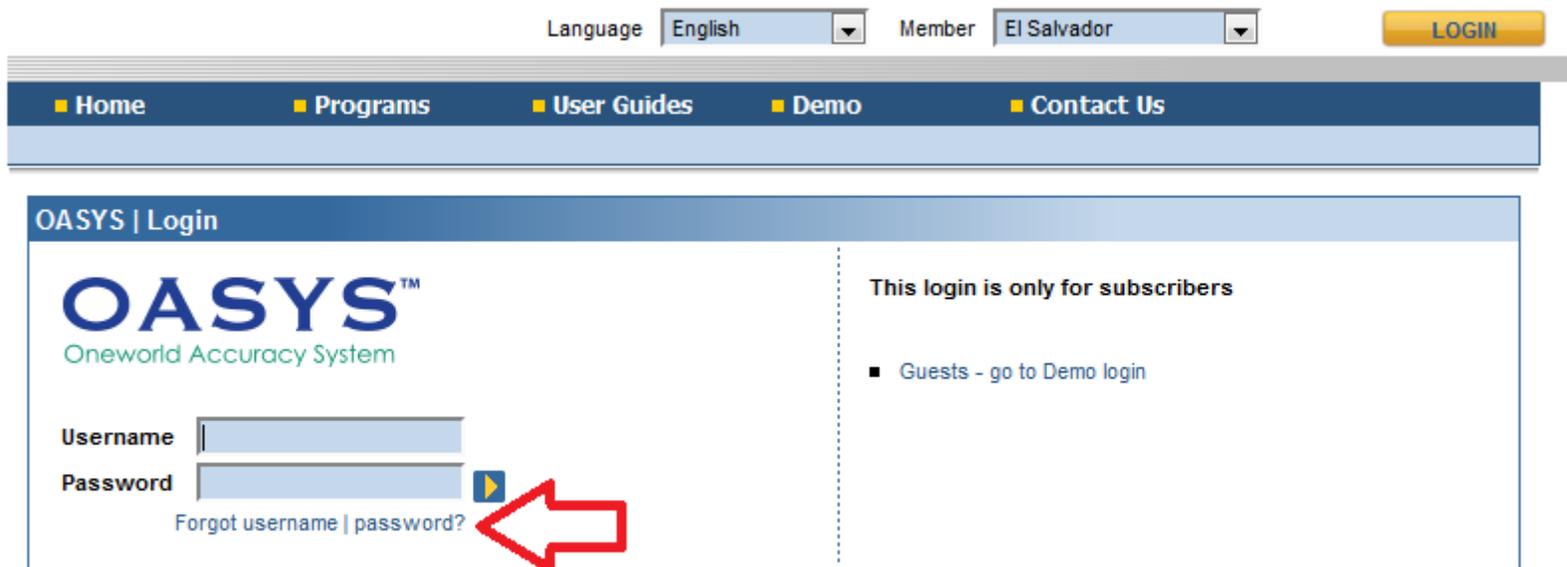


Retrieve username and password

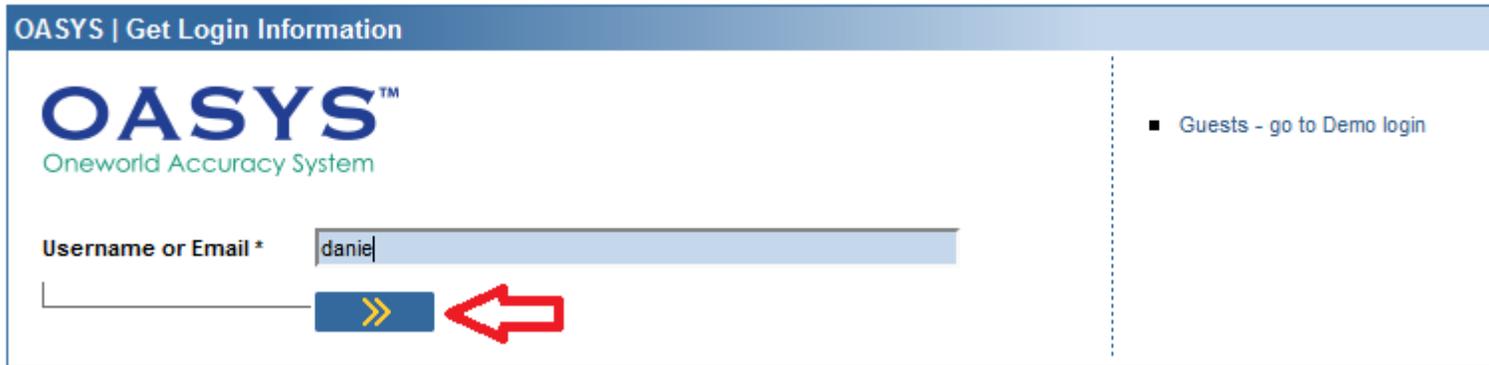
To retrieve your password, please follow the steps below:

1. Go to www.oneworldaccuracy.com.
2. Click on Login.
3. Click on the link "Forgot username | password?".



The screenshot shows the OASYS login interface. At the top, there are dropdown menus for 'Language' (set to English) and 'Member' (set to El Salvador), and a yellow 'LOGIN' button. Below this is a navigation bar with links for Home, Programs, User Guides, Demo, and Contact Us. The main content area is titled 'OASYS | Login' and features the OASYS logo and tagline 'Oneworld Accuracy System'. There are input fields for 'Username' and 'Password', followed by a blue play button icon. A red arrow points to the text 'Forgot username | password?' located below the password field. To the right, a message states 'This login is only for subscribers' with a bullet point for 'Guests - go to Demo login'.

4. Enter your email address and click  to submit.



5. Your username will be emailed to you along with a link to reset your password.

Oneworld Accuracy Account Information

Your username is:

Please click on the following link to reset your password:

<http://www.oneworldaccuracy.com/HealthMetrx/public/resetPassword.pg?key=1875b890-f202-49c4-90c1-f14bf43534be>

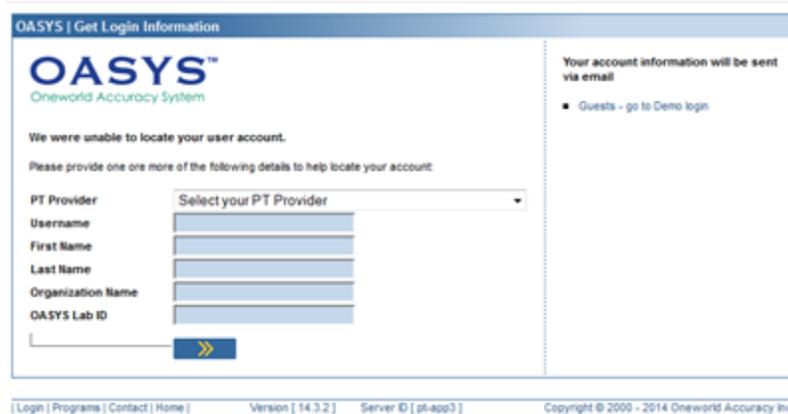
This link will expire on 2014/Dec/18 @ 09:09 PST.

If you have any difficulty using your username and password, please feel free to contact Oneworld Accuracy Support.

Click on the link provided in the email, set up a password and click  to submit.

6. If a second screen appears stating **“We were unable to locate your user account.”** Please fill out the fields on the screen. Complete as many fields as possible, such as First Name, Last Name and PT Provider

and click  to submit. The PT provider is the name of the organization that is supplying your Oneworld Accuracy EQA provider in your country. Please note that if anything is entered that is not exactly what we have in OASYS your username and password will not be retrieved.

The screenshot shows the "OASYS | Get Login Information" page. At the top left is the OASYS logo with the tagline "Oneworld Accuracy System". Below the logo, a message states: "We were unable to locate your user account. Please provide one or more of the following details to help locate your account:". There are five input fields: "PT Provider" (a dropdown menu with "Select your PT Provider" as the current selection), "Username", "First Name", "Last Name", and "Organization Name". Below these is an "OASYS Lab ID" field. A blue button with a right-pointing arrow is positioned below the "OASYS Lab ID" field. On the right side of the page, a message says "Your account information will be sent via email" with a bullet point and the text "Guests - go to Demo login". At the bottom of the page, there is a footer with navigation links: "Login | Programs | Contact | Home", version information "Version [14.3.2]", server ID "Server ID [pt-app3]", and copyright "Copyright © 2000 - 2014 Oneworld Accuracy Inc."

7. If you did not receive an email with your account information or if you see the message that states "Invalid account information" please email your Oneworld Accuracy EQA provider for assistance.

For more information on how to obtain an account please see

- [Obtain an OASYS account](#)